## StarTran Software, LLC

StarTran Software provides software designed and developed exclusively for the transit industry. Its signature product is TransitFleet®, a fleet maintenance, inventory, and purchasing software package intended explicitly for small and medium sized transit systems. The initial installation of TransitFleet was in September, 2006 and it is now in production use at transit systems ranging in size from 20 to 250 vehicles. StarTran Software also provides a fixed assets software product to inventory and depreciate a transit system's fixed assets.

StarTran Software was established in 2004. The company is registered as a limited liability company (LLC) in Massachusetts and is based in Dedham MA in the Boston area. StarTran Software's principal is Howard Ostroff, who, as a senior transportation analyst for Multisystems, designed and developed FLEET\*MATE, a fleet maintenance and inventory product first installed in 1986 and still in use over twenty years later. Mr. Ostroff's experience with design, development, installation, and training on FLEET\*MATE and working directly with users enabled him to design and develop TransitFleet as a product that met functional requirements of transit system users, was easy for users to learn and use, was easy to deploy and maintain, and was affordable.

TransitFleet is a fully functional fleet maintenance, inventory, and purchasing software package in production use. StarTran Software is currently developing additional TransitFleet features and capabilities specifically applicable to the transit industry. These include operator defect reporting, a road call module, automated parts reordering, and automated maintenance work scheduling.

It is StarTran Software's policy to provide unlimited support to all TransitFleet users who are covered by a software maintenance agreement. Support is provided by phone and remote access to a user's database as necessary. Maintenance agreements can include site visits for training and/or support with no additional labor or expense charges. Software support is provided directly by the developer so users have direct contact with the person who can answer a question or fix a problem. All users covered by a software maintenance agreement receive all software updates and bug fixes to the standard product at no charge.

## What our customers say:

After 25 years in the business, I can say that TransitFleet is the best system I have ever worked with.

- Duncan Lawhorne Purchasing Supervisor Metro Area Transit, Omaha NE

Data entry has never been easier and thanks to preset parameters, errors have been significantly reduced on data entry. All of our information is available in easy to understand reporting.

Lori Anspach
 Purchasing Supervisor and Transit Fleet Project Manager
 Reno RTC RIDE, Reno NV

Oshkosh Transit has been a TransitFleet user since September, 2006. All aspects of the program such as data entry, accurate reports, technical support, etc. have been fantastic!

Greg Maxwell
 Maintenance Supervisor
 Oshkosh Transit, Oshkosh WI

(StarTran Software) offers support that is unmatched by any vendor I have dealt with.

 Rick Roebuck, Assistant Executive Director, BARTA, Reading PA

I love that all current AND historical data is at my fingertips! Year-end inventory has never been so quick and easy.

Erica Ehlert
 Transit Parts Specialist
 Madison Metro Transit,
 Madison WI

**StarTran Software** offers an online and an on-site tour of its signature product, **TransitFleet**. For more information, or to work with StarTran Software, contact us:

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